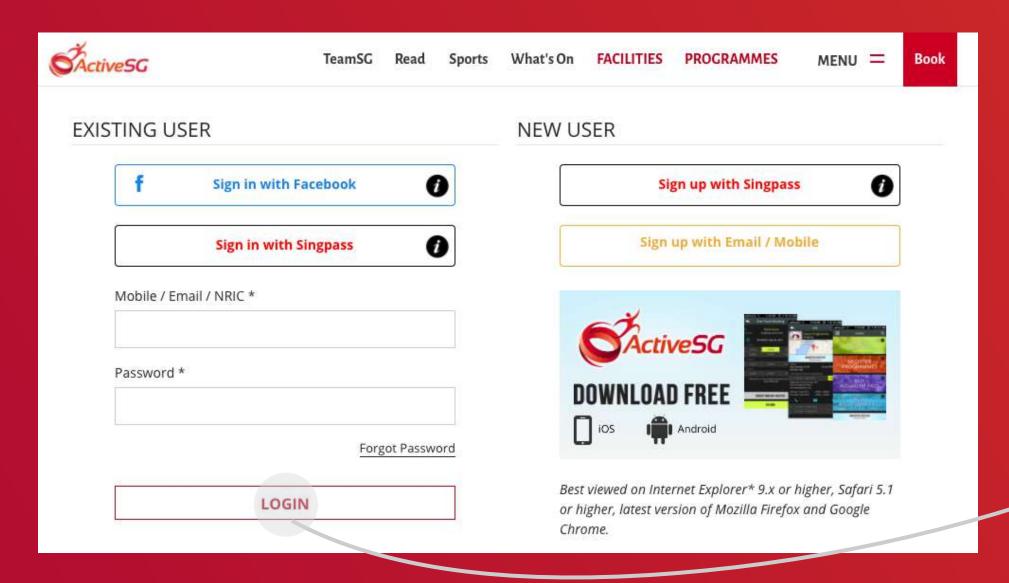
USER GUIDE: DOWNLOAD SWIMSAFER E-CERTIFICATE

01 Login to ActiveSG

Go to https://members.myactivesg.com/auth

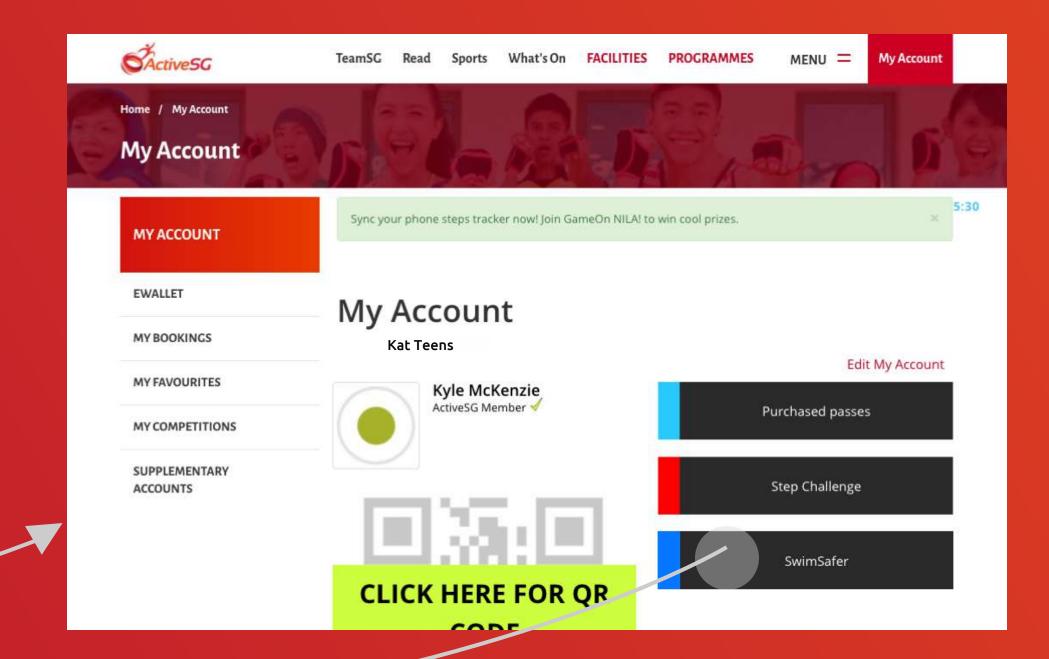
Login using your child's ActiveSG account.

If your child has no account, kindly proceed to sign up.



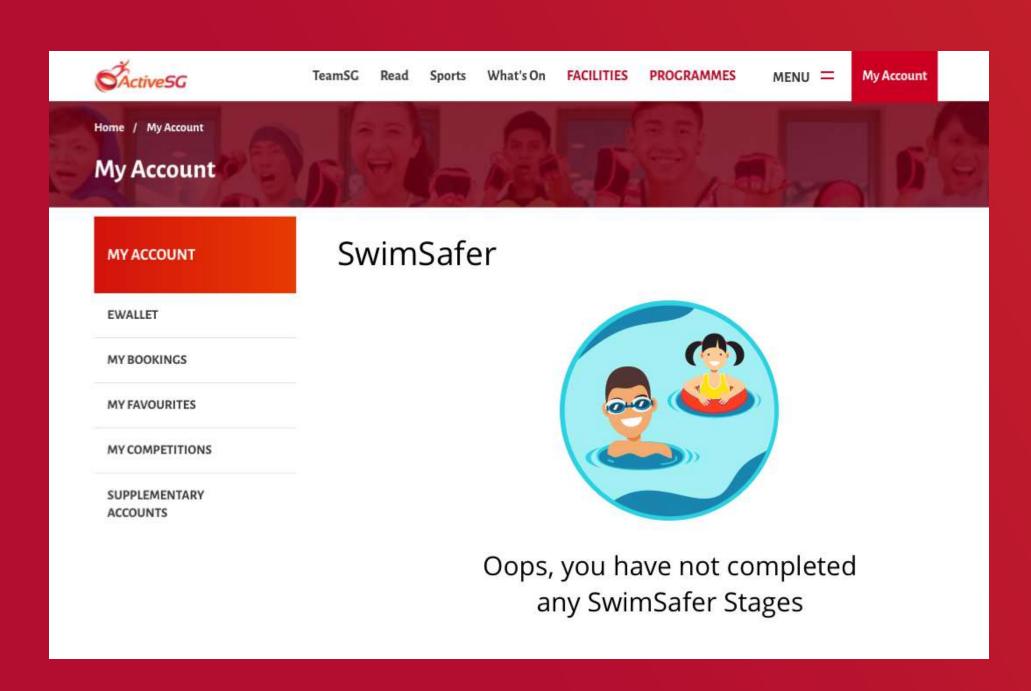
02 Enter SwimSafer Page

After login / sign-up, you will land on 'My Account' Page.
Click 'SwimSafer'.

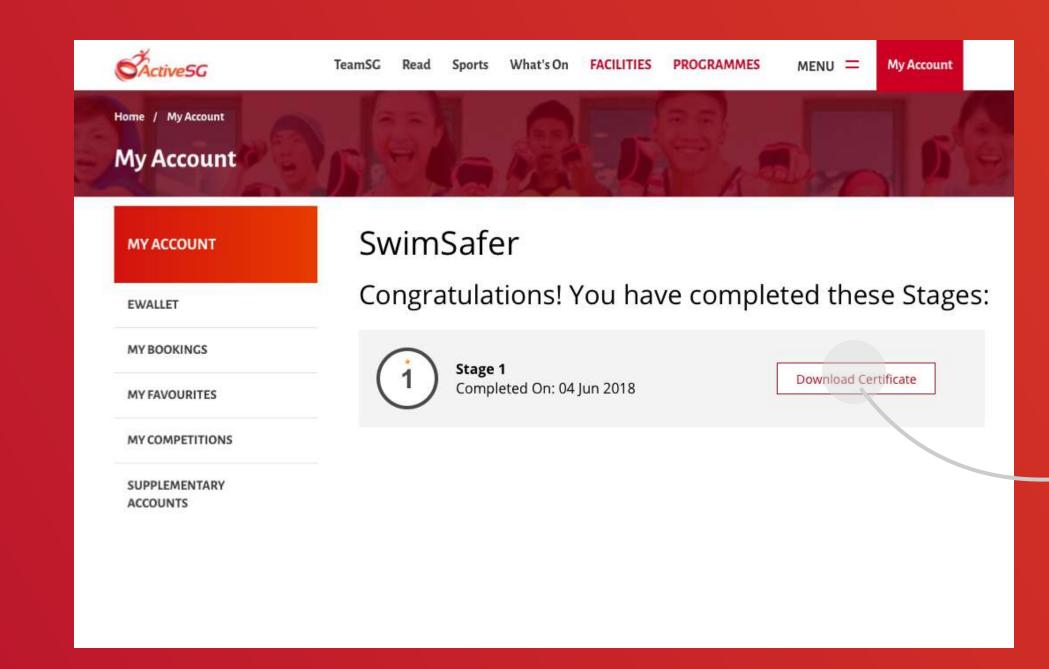


03 View SwimSafer Stages

If your child has yet to complete any stages, the page as shown below will be displayed.

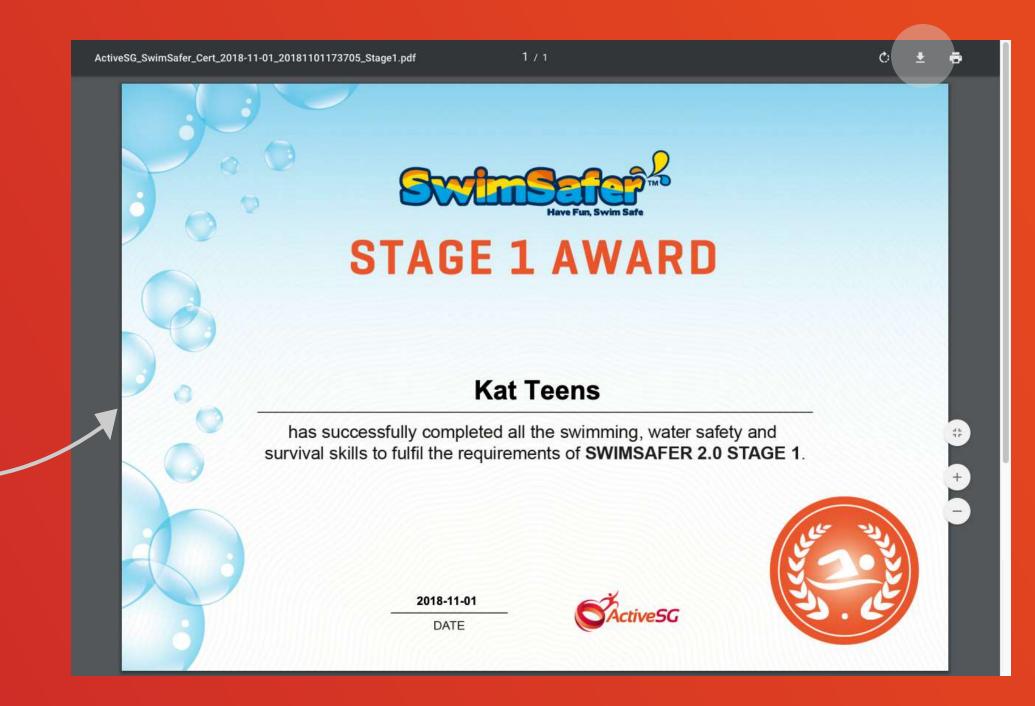


If your child has completed at least 1 stage, the completed stage(s) will be displayed. Click 'Download Certificate' to preview.



04 Preview & Download Certificate

Click the 'arrow down' icon at the top right corner to download your child's SwimSafer Certificate.





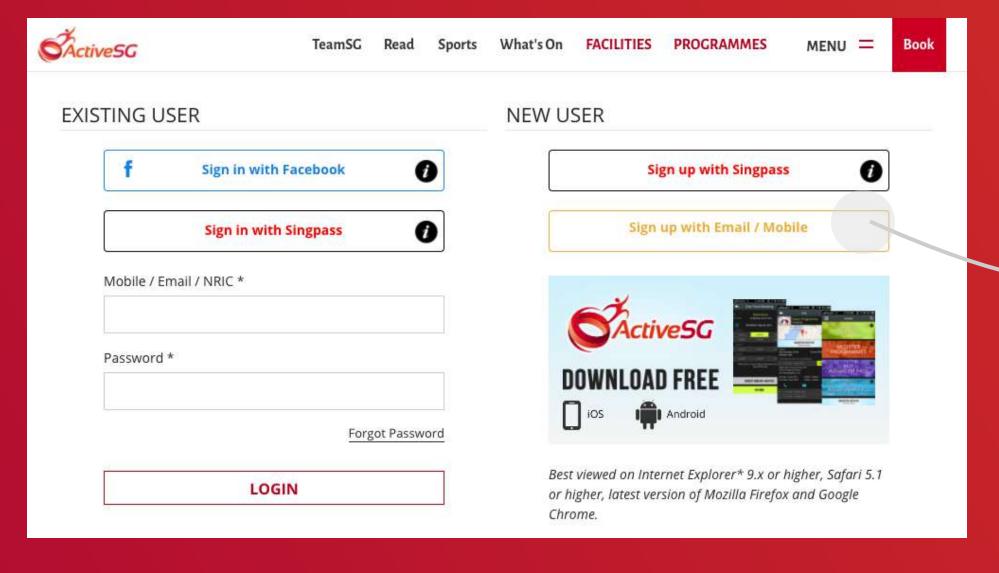


USER GUIDE: HOW TO SIGN UP AN ACCOUNT VIA ACTIVESG WEB USING EMAIL / MOBILE

01 Visit ActiveSG Website

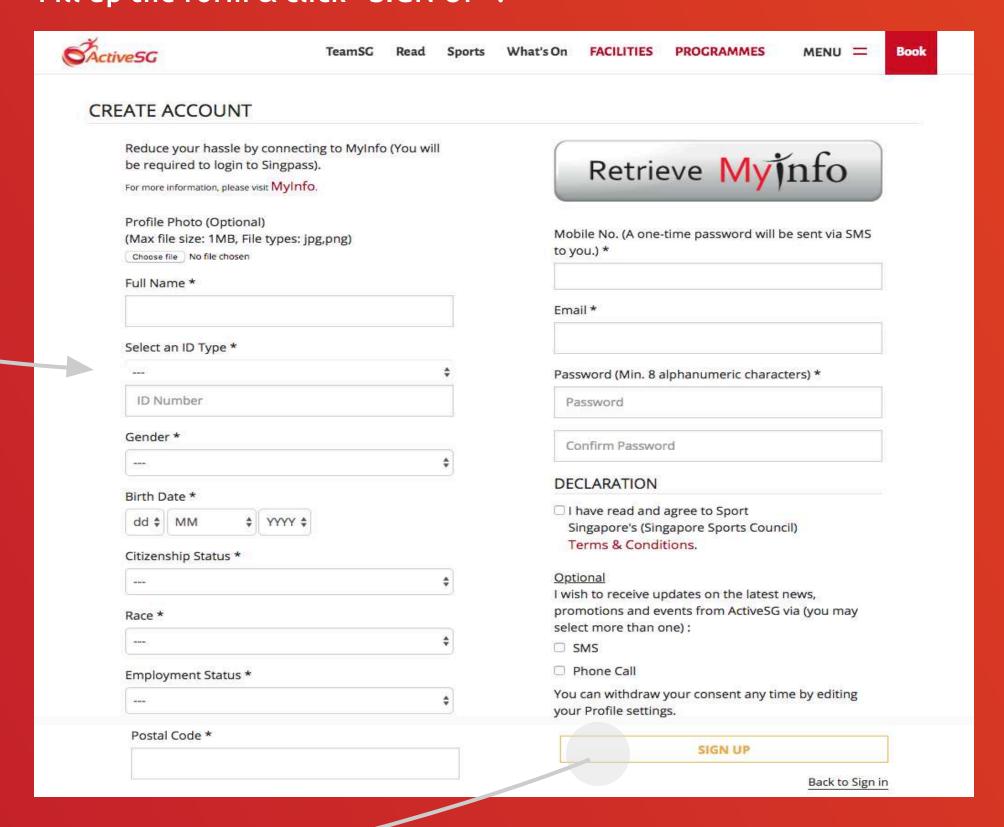
Go to https://members.myactivesg.com/auth

Click 'Sign up with Email / Mobile 'under new user.



02 Create Account

Fill up the form & click 'SIGN UP'.



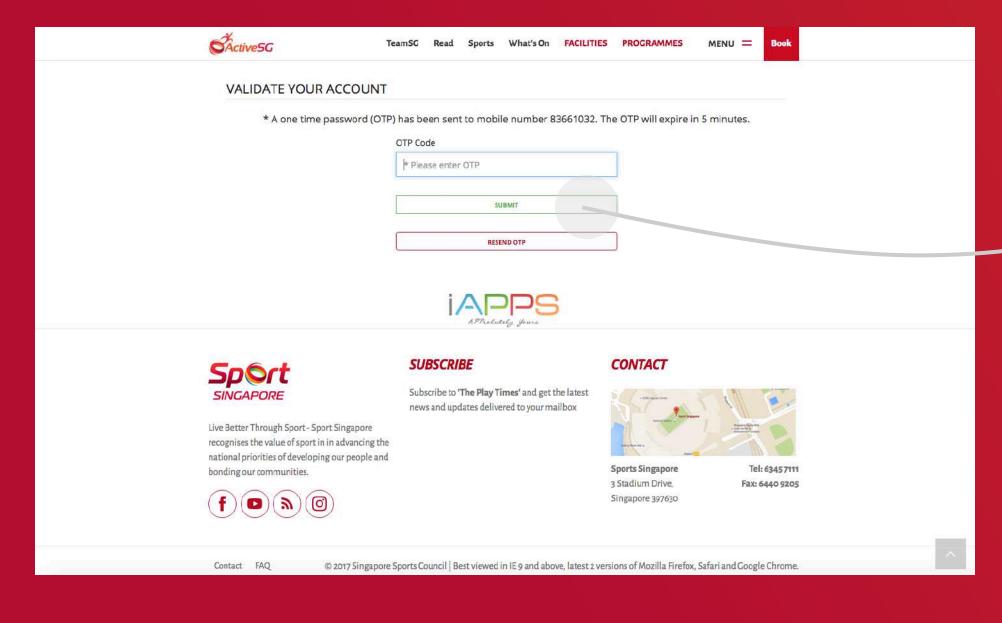
If your child is below 12 years old, he/she will need your consent.

You will fill up your particulars to give consent, then click 'SIGN UP'.

Full Name *	
jy	Email *
Select an ID Type *	
Singapore NRIC / Birth Cert. No.	Password (Min. 8 alphanumeric characters) *
t0156844f	Password
Gender *	Confirm Password
Female	
Birth Date *	PARENT/LEGAL GUARDIAN CONSENT
3 \$ March \$ 2007 \$	For individuals below the age of 12 years, pleas obtain your parent / guardian's consent below.
Citizenship Status *	Full Name *
	•
Race *	NRIC / FIN *
	*
Employment Status *	
	Mobile *
Postal Code *	
	Email (Optional)
	DECLARATION
	 I consent to my child/ward to be a member of ActiveSG and agree to the Terms & Conditions.
	Optional I, the above named parent/guardian, consent to my
	child/ward receiving updates on the latest news, promotions and events from ActiveSG via (you may

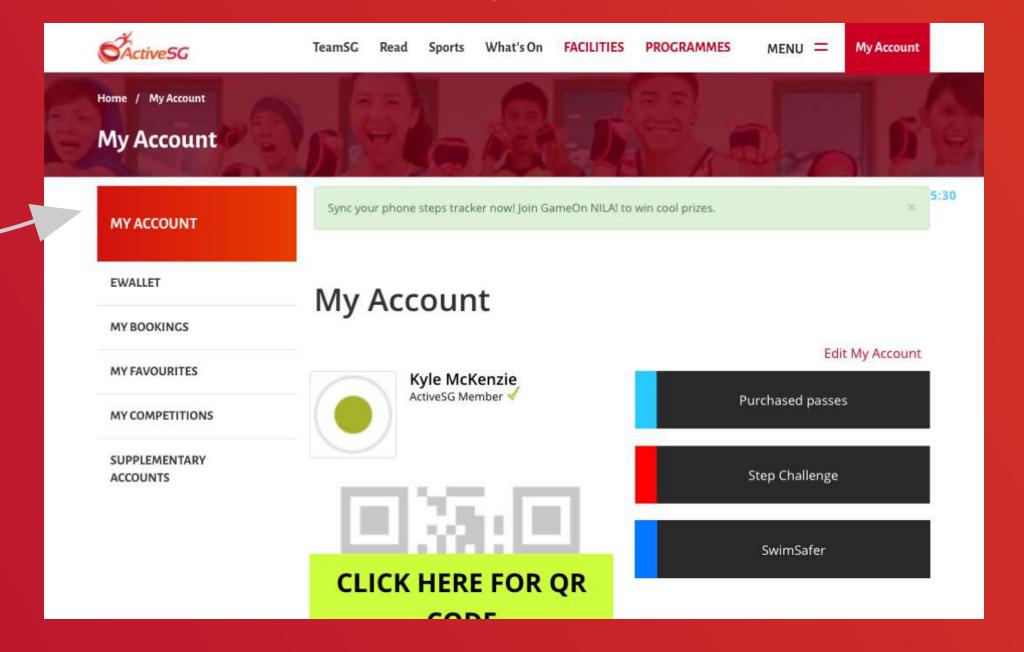
03 Enter OTP

Enter the OTP and click 'SUBMIT'.



04 Sign up - Success

You have created an account for your child.





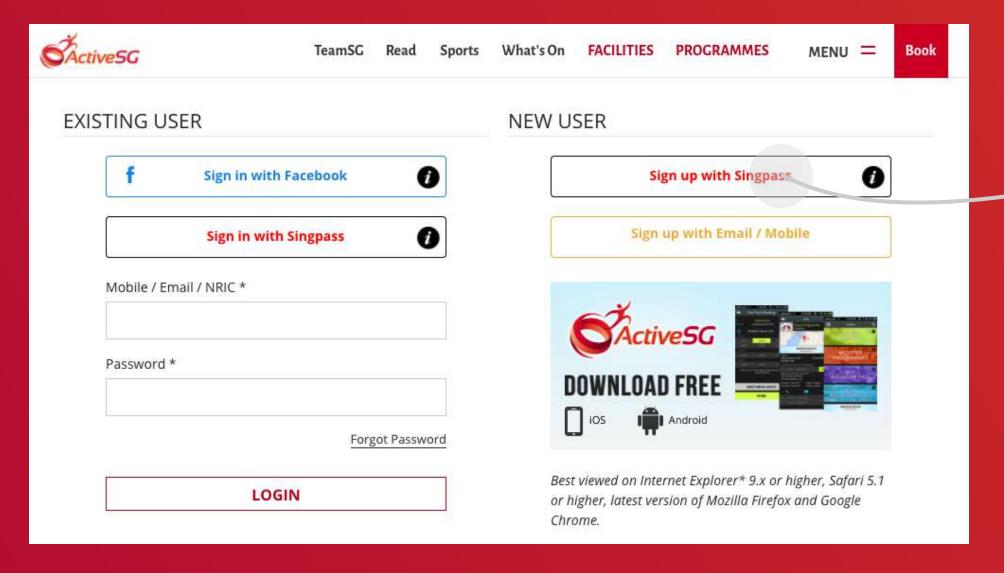


USER GUIDE: HOW TO SIGN UP AN ACCOUNT VIA ACTIVESG WEB USING SINGPASS

01 Visit ActiveSG Website

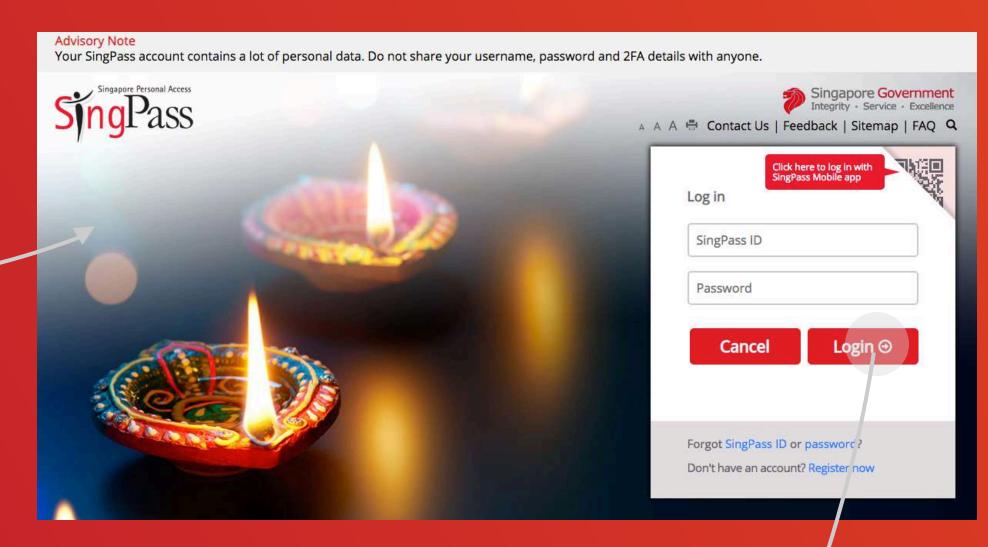
Go to https://members.myactivesg.com/auth

Click 'Sign up with SingPass' under new user.



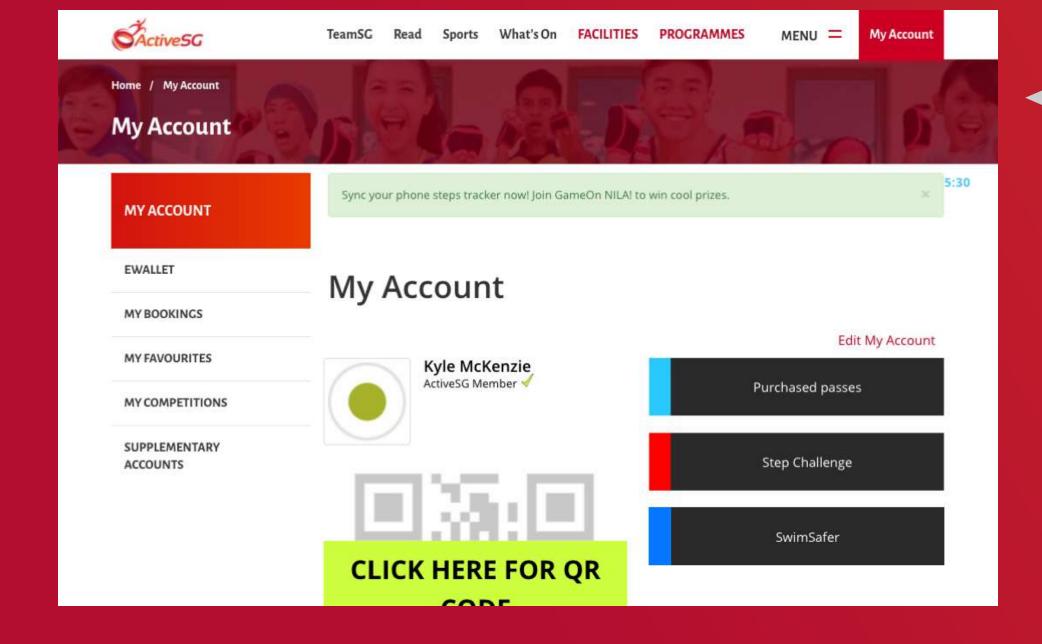
02 Log in to SingPass

Log in to SingPass using your child's SingPass ID and Password.



03 Sign up - Success

You have created an account for your child.



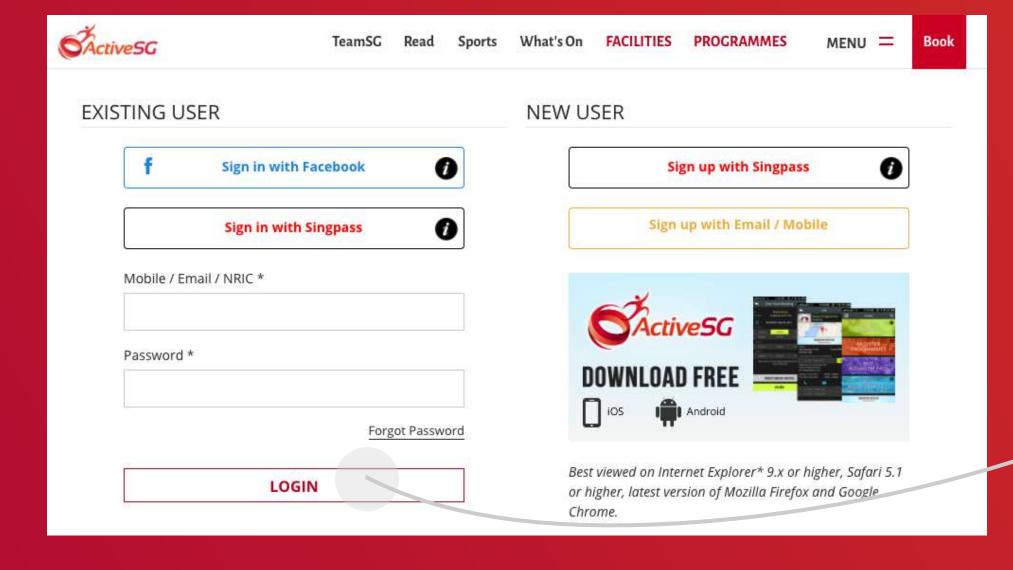


USER GUIDE: HOW TO ADD A SUPPLEMENTARY ACCOUNT

01 Log In to ActiveSG

Go to https://members.myactivesg.com/auth

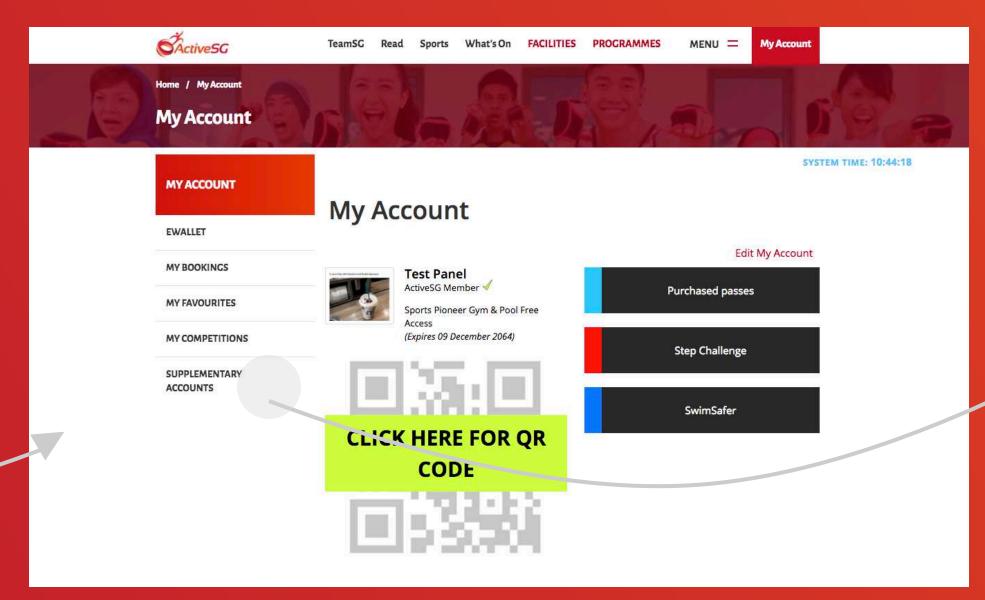
Log In to your account.



02 Enter Supplementary Account Page

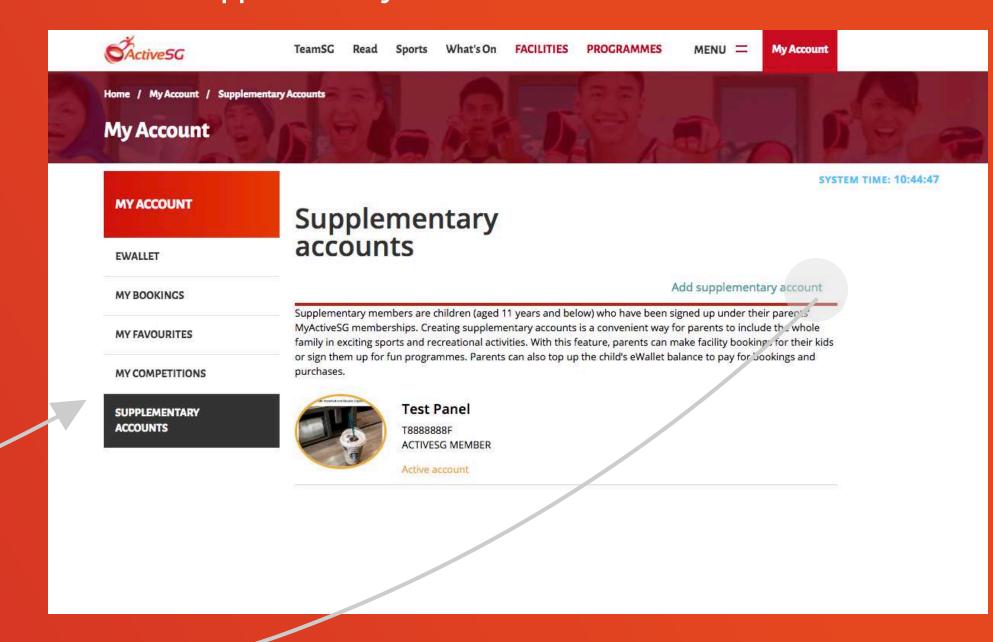
After login, you will land on 'My Account' Page.

Click 'SUPPLEMENTARY ACCOUNTS' on the left.



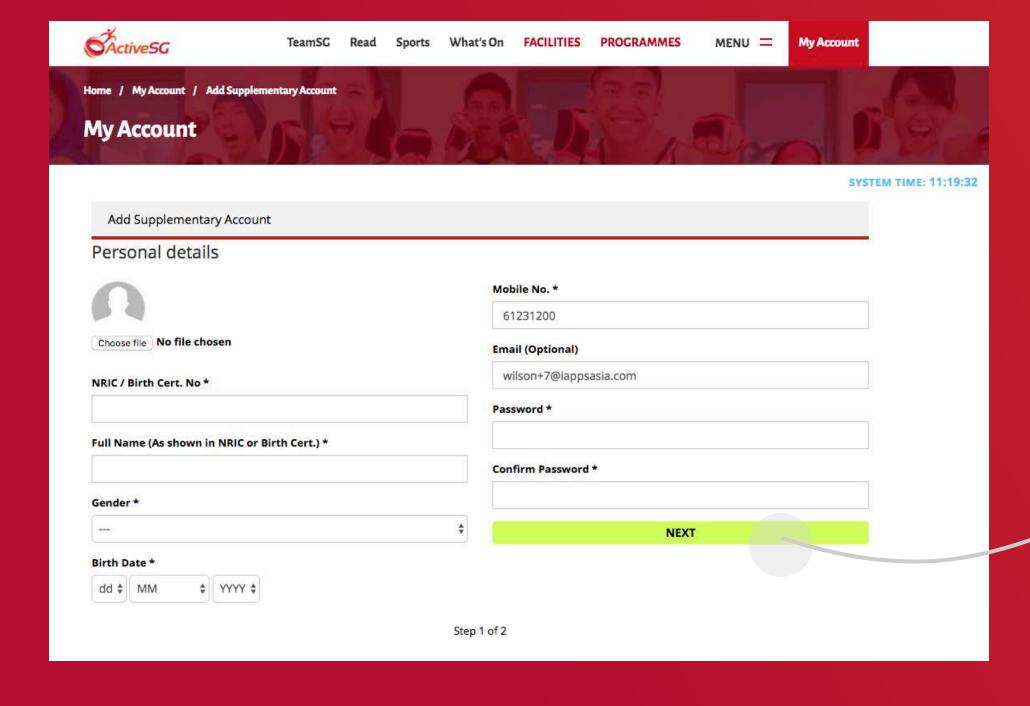
03 Add Supplementary Account

Click 'Add supplementary account'.



04 Enter Supplementary Account Details ◀

Complete step 1 & click 'Next'.

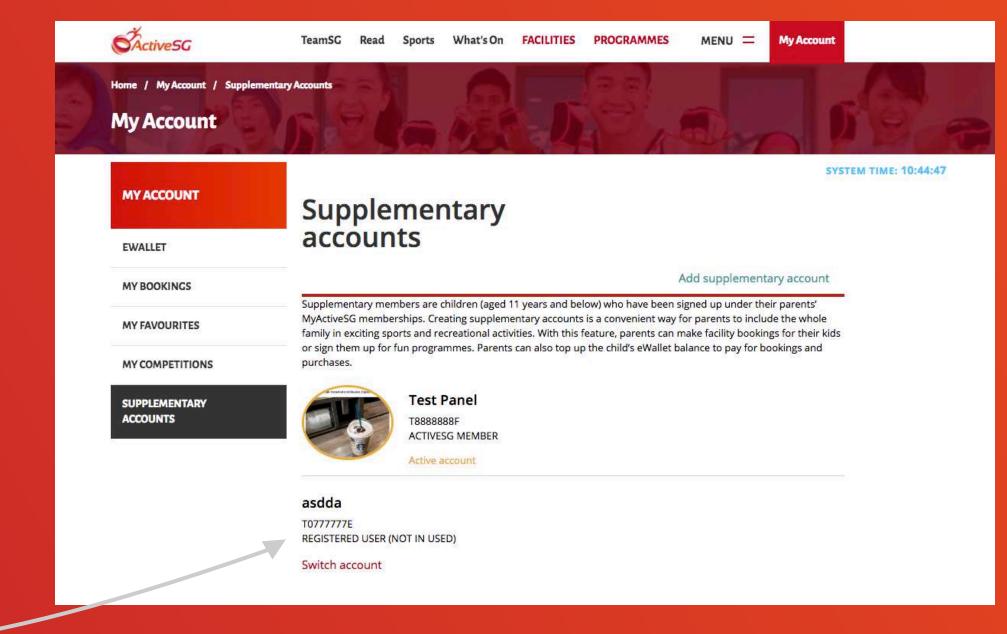


Complete step 1 & click 'Submit'.

	SYSTEM TIME:
Add Supplementary Account	
Contact Details	
Contact Home No. (Optional)	Citizenship Status *
	*
Postal Code *	Race *
	★
	Sports interest(s) (Tell us your interests so that we can better plan our offerings to you.)
	Choose your Sports Interests
	 I consent to my child/ward to be a member of ActiveSG and agree to the Terms & Conditions.
	Optional I, the above named parent/guardian, consent to my child/ward receiving updates on the latest news, promotions and events from
	ActiveSG via (you may select more than one):
	☐ SMS ☐ Phone Call
	You can withdraw your consent any time by editing your Profile settings.
Back	SUBMIT

05 Supplementary Account Added

You'll be directed to the supplementary account page with the newly added supplementary account.





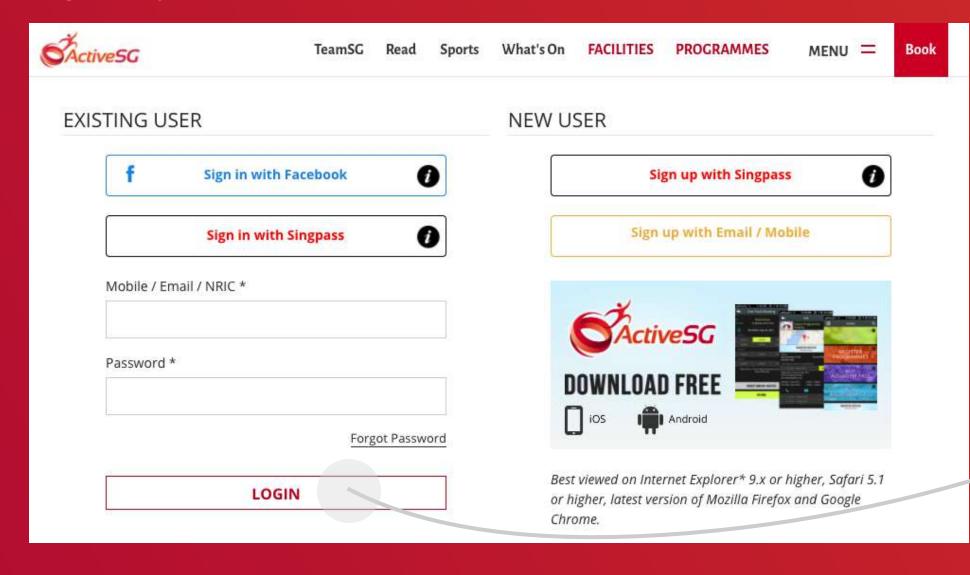


USER GUIDE: HOW TO CHANGE TO SUPPLEMENTARY ACCOUNT WHEN LOG-IN WITH PARENT'S ACCOUNT

01 Log In to ActiveSG

Go to https://members.myactivesg.com/auth

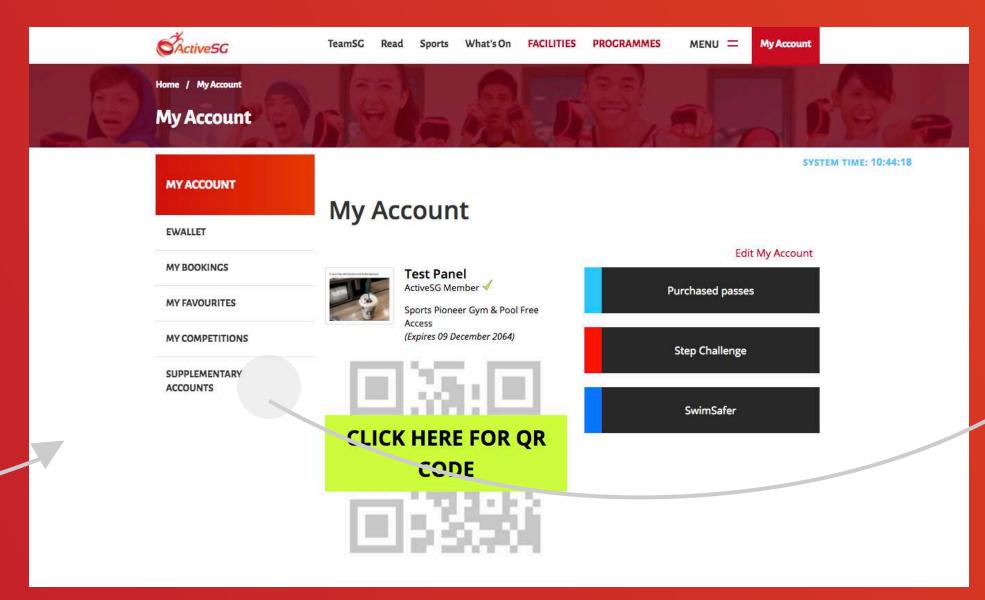
Log In to your account



D2 Enter Supplementary Account Page

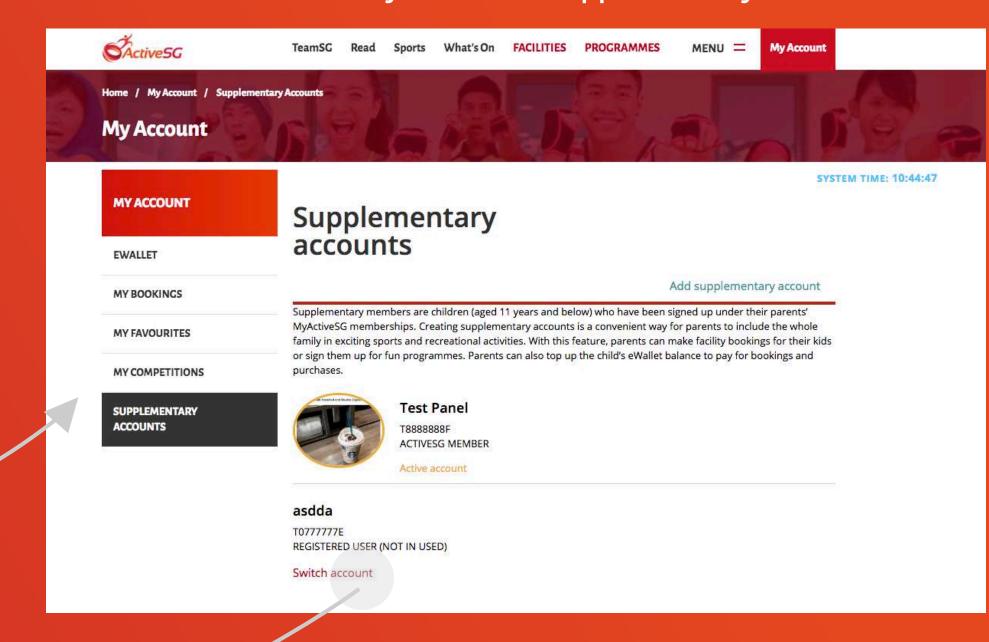
After login, you will land on 'My Account' Page.

Click 'SUPPLEMENTARY ACCOUNTS' on the left



03 Switch to Supplementary Account

Click 'Switch account' of your child's supplementary account.



04 Switch account - Success

You will see your child's supplementary account is now active.

